

## **Bruntsfield Physiotherapy Duty of Candour Report 2023**

Reporting Period: 01 January 2023 – 31<sup>st</sup> December 2023.

### **Introduction**

At Bruntsfield Physiotherapy we are committed to maintaining the highest standards of care and transparency in our services. The Duty of Candour is an essential part of our ethos, ensuring that we are open and honest with our patients and their families. This report outlines the incidents (or lack thereof) during the reporting period where the Duty of Candour was applicable.

### **Summary of Incidents**

For the reporting period from 01 January 2023 to 31<sup>st</sup> December 2023, I am pleased to report that there were no incidents that triggered the Duty of Candour. This indicates that there were no occurrences where our actions, or lack thereof, resulted in unintended or unexpected harm to a patient that led to severe consequences such as death, permanent disability, or severe psychological trauma.

### **Monitoring and Review**

To ensure continuous improvement and adherence to our commitment to patient safety and transparency, we have implemented the following measures:

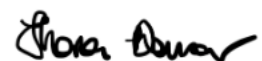
1. **Regular Training:** Ongoing training sessions for all staff members on the principles and application of Duty of Candour.
2. **Incident Reporting System:** A robust and confidential system for reporting and reviewing incidents to identify and mitigate potential risks promptly.
3. **Patient Feedback:** Encouraging patient feedback to understand their experiences and address any concerns proactively.
4. **Audit and Review:** Regular audits of our clinical practices and protocols to ensure they meet the highest standards of safety and effectiveness.

### **Conclusion**

Our clinic remains dedicated to providing exceptional care and ensuring the safety and well-being of our patients. The absence of incidents requiring the application of the Duty of Candour during this period reflects our commitment to these values.

We will continue to uphold these standards and improve our practices to maintain the trust and confidence of our patients and their families. If you have any questions or require further information regarding this report, please do not hesitate to contact us.

Sincerely,



Shona Dewar  
Clinical Director